WILMOT ROAD PS

National School Chaplaincy and Student Welfare Program

Overview and aims:
The National School Chaplaincy and Student Welfare Program fund our school Student Welfare Worker (SWW) who is a valuable member of the Wilmot Road Primary School Wellbeing team. Other members of the team include the Principal, Assistant Principal and the Student Wellbeing and Community Relationships Coordinator (SW&CR).

Together the Wellbeing team aim to provide service and support to students, families and staff around issues that impact upon students attendance, learning and wellbeing matters in relation to schooling. The aim is to provide access to advice, support and guidance about ethics, values and relationships to empower families and students in their choices.

The role of the Student Welfare Worker (SWW) at Wilmot Road PS is:

- As a confidant for students and their families.
- To assist and support students.
- To assist staff who require support with particular students.
- To work in conjunction with our Student Wellbeing & Community Relationships Officer, Principal and Assistant Principal as part of a team.
- To link with other support agencies.
- To provide support to parents and to liaise with parents as required.
- To work with staff to improve the quality of life and outcomes for our students.
- Be prepared to be involved in crisis intervention and trauma support.
- To initiate activities that will enhance interpersonal relationships and reinforce high self-esteem and positive values.
- To use own talents and gifts to participate in the life of the school community.
- To attend appropriate Conferences conducted by Lewis and Lewis and other Service Providers.
- Participate in updating skills at other suitable forums as organised by Lewis and Lewis Australia Pty Ltd or other appropriate providers.
- Participate in school based professional development as appropriate.
- Attend the weekly meeting with the Wellbeing Team to discuss school and student support. Referrals will also be allocated at this meeting.

Service links, supports and accountability:
The service links to the Education Department’s Student Wellbeing services such as the Shepparton Schools Support Officers process and other community and professional organisations where families and students are best served. The SWW as a member of Wilmot Road Primary School staff submits to the same code of conduct as regular staff. And any program initiatives will be made in conjunction with the Principal.

Other student wellbeing and engagement services are provided through the school budget such as the role performed by Student Wellbeing and Community Relationships Coordinator (SW&CR). Together the SWW and the SW &CR roles complement each other providing a well-rounded service to best meet student and family needs.

Program access and permission:
Referral to the program may come from staff, parents and students however permission needs to be given from the parent prior to the initial first encounter with a child for support to commence. All
dealings are confidential. Where requested parents may choose to withdraw such permission. This can be done by contacting the Principal.

Families wishing to access one on one sessions or other activities conducted by the SWW are required to contact the Principal so that the appropriate service within the school can be organised to best meet family and student needs.

**Complaints:**
As per all complaints re school services families are encouraged to contact the Principal to detail the issues. Families need to be aware that all complaints will be dealt with in a timely manner through a comprehensive documented process. Complaints will be logged in the school complaint register, with details noted, along with resolutions and outcomes.

**School community consultation:**
Community consultation about the program occurs through parent satisfaction surveys on annual basis and results are reported to School Council for consideration to measure the program objectives and effectiveness.

**Acknowledgement of the National School Chaplaincy and Student Welfare Program:**
Our Wilmot Road Primary School chaplaincy/student welfare services under the National School Chaplaincy and Student Welfare Program have been funded by the Australian Government Department of Education, Employment and Workplace Relations.

Disclaimer: The views expressed herein do not necessarily represent the views of the Australian Government Department of Education, Employment and Workplace Relations.